Universal Service Administrative Co.

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Request for Proposals (RFP) Checklist

A <u>Request for Proposal (RFP)</u> is a bidding solicitation describing business priorities and functional requirements in sufficient detail to ensure an effective competitive bidding process. It's typically 3-5 pages, depending on business needs. Use the following Checklists to ensure you include all required elements in your RFP.

Checklist #1: RFP Requirements

Detailed Requirements about Specific Needs: While an RFP is an optional document, it provides the opportunity to give service providers details regarding specific needs of the applicant so that bidders can better understand the scope, location, and other special requirements

REQUIREMENT	WHAT IS IT?	WHY IS IT REQUIRED
Neutral	☐ The words "or equivalent" must be included after	By using "or equivalent," you avoid the
Language	each mention of a particular service provider's name, brand, product, or service. Particular requests include, but are not limited to: Fiber, Ethernet, VPN, Point-to-Point, T-1, DS1, and Copper.	appearance that a service provider has been pre- selected or that a service provider is receiving preference in the bidding process, which is not allowed.
Bid Evaluation Criteria	 Bid evaluation criteria (e.g., a scoring matrix) must be included with weighted percentages describing how the most cost-effective bid will be selected. The criteria and percentages must match what is listed on Line 22 of the FCC Form 461. The bid evaluation criteria must include sufficient information so that the criteria can be applied effectively. 	Including evaluation criteria ensures that applicants are considering all factors before submitting the request for services.
Infrastructure Language	 Include language requesting bidders to provide cost for owning and leasing the requested infrastructure (including indefeasible rights of use (IRUs)). 	Consortium applicants may receive support for network facilities that will be constructed and owned by the consortium or eligible HCPs within



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	Requests for both costs must be explicitly stated in the RFP	the consortium. However, HCP-owned infrastructure will only be supported under the HCF Program when the consortium has demonstrated that the competitive bidding process solicited bids for both vendor-owned services and HCP-owned construction. Further, they must demonstrate that either that the needed broadband is unavailable or that the self-construction approach is the most cost-effective option. (47 CFR § 54.642 (e) (4) (iii) (4))
HCP Locations	 List of all participating member HCP site listings must be included. Site listing should include site names, addresses, and HCP numbers, at a minimum. Participating member HCPs information must match the HCP information given on the FCC Form 460. Consortia: Site listing should include all sites listed on Line 14 of the FCC Form 461. 	Providing a list of participating member sites gives service providers a better understanding of the size and scope of the consortium as well as accurate locations of each participating member site. If a site does not appear on the FCC Form 461 and RFP, it will not be able to be selected when submitting the FCC Form 462 because it would not have been included in the competitive bidding process.
Competitive Bidding Period	 Must specify the period in which bids will be accepted. The competitive bidding period must match the competitive bidding period listed on the FCC Form 461 	The minimum competitive bidding period is 28 days. Including the competitive bidding period provides service providers with a time frame of when bids will be accepted.
Requested Contract Period (Contract term)	 Must specify the desired contract length. The requested contract period must match the requested contract period listed on FCC Form 461. 	Per program rules, the requested contract period must be in the contract submitted with the FCC Form 462.



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Checklist #2: RFP Recommendations

The following are not requirements for the RFP but suggested language to consider when creating an RFP. It is recommended that an RFP include:

RECOMMENDATION	WHAT IS IT?	WHY IS IT RECOMMENDED
Explanation of Invoicing Practices	 Include an explanation of the invoicing deadline, which is 120 days after the service delivery deadline. 	Including an explanation of the FCC Form 463 and the invoicing process will ensure service providers understand their responsibility to sign, certify, and submit proper invoices and documentation (included submitting bills for services with a breakdown of eligible and ineligible services) to be reimbursed.
Explanation of Vendor Requirement to Obtain a SPIN/498 ID	 Explain the program requirement for service providers to either have a SPIN/498 ID or to obtain one by filing the FCC Form 498. The FCC Form 498 must be updated to show that the service provider has acknowledged participation in the HCF Program. 	All service providers must file FCC Form 498 to obtain a Service Provider Identification Number (SPIN)/498 ID and acknowledge participation in the HCF Program on the FCC Form 498 to participate in the HCF Program.
Contact Info for Person(s) who will be accepting and reviewing bids	 Include the name, address, and contact information (phone number and/or email address) for the parties who will be accepting and reviewing bids. This information must match the contact information listed on Line 19 of the FCC Form 461. 	The designated contact should be the person responsible for any question requests or responses to the RFP/competitive bidding documents.
Service Level Agreement (SLA)	 If an SLA is needed, include those requirements in the RFP to define the quality of service requirements for the network. Usually, an SLA will state when the network should be available, network latency standards, and required response times. 	These technical requirements are critical for a service provider to prepare an accurate pricing proposal and for an applicant to demonstrate they conducted an objective evaluation.



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Site & Service Substitutions	 It is strongly recommended that consortia applicants include language allowing the substitution of sites and services over the life of the contract or participation in the HCF Program. The language used should reflect the site and service substitution rules found in the HCF Program Order (47 C.F.R. § 54.646). RFPs must contain the language and contracts entered into as a result of an RFP must also contain language that allows for site and service substitutions. 	This provision allows the applicant to add sites and/or upgrade or change services throughout the length of the contact term without having to re-bid. If this language is not included in both the RFP and the contract, the applicant may not be eligible for site and service substitutions.
Disqualifying Bids	 Applicants must specifically define their standards for disqualification. 	Service providers should be aware of any factors that will be used to disqualify a bid from being considered.